

CATEGORIES

The awards open to nominate your fellow team members for are as follows.

AWARD	DETAIL	EXAMPLE
Team of the Year	This team is dedicated and committed to our cause. They live and breathe our values and demonstrate this in every interaction and their delivery.	Team of the year really bring the values to life in what they do. They will have delivered excellent results, which could be in a project, financially or delivering great service for example. They not only work well together but in collaborating with the wider business
Apprentice of the Year	This person is either currently completing or has completed an apprenticeship in the last year and has shown enthusiasm and ownership by committing to their learning journey.	Our Apprentice of the Year will be somebody who has demonstrated commitment to their own personal development and progression whilst striving for excellence in their day-to-day role. They have a passion to develop and push themselves out of their comfort zone to achieve their qualification and ideally be able to demonstrate how their learning has supported them in their role.
Sustainability Champion	This person or team has inspired a positive change to sustainability within their area, with their passion inspiring others around them to make a difference.	This person or team go above and beyond to integrate sustainable practices into their everyday life, from reducing carbon footprints, reducing energy consumption, improving biodiversity, supporting local communities to fostering eco-friendly guest experiences. They believe that even the smallest changes can make the biggest difference.
Unsung Hero	Unassuming but operates with impact, this person might not realise the impact they have in the business, but they are a force for good, quietly getting on with the job in hand and making a difference.	This person well and truly lives and breathes the Daniel Thwaites values. They go about their job with a smile on their face and are always happy to help others. They often don't tell others of their achievements but will absolutely go above and beyond to do the best job they can.
Rising Star	This person is showing real growth and development in their role and has the ability to grow further within the business. They are hands on, gets things done and prepared to shoulder responsibility.	A Rising Star is someone who takes on any challenge thrown their way. Not only do they take the challenge on, they do it with a smile on their face and with huge positivity. They are hungry to learn and explore and are a true role model for Daniel Thwaites. They have great potential to be one of our future leaders or specialists in their line of work.
Leader of the Year	A leader working in any area of our business who has achieved great things. This person is a role model to others, hugely respected and passionate about getting the best from their team and/or their area of the business even if they don't have a direct team to manage.	This person is someone who consistently lives our values. They strive to be the best they can be and is someone who others respect and look up to. To this person there is no 'I' in team and through their role modelled behaviours they know how to get the best out of people and strive for excellence in their delivery too. They are someone who is passionate about the business and continuously looks at how we continue to develop and grow.
Craftsmanship	This person is an expert and a role model to others in their area. Despite being an expert they still continue to develop in their role and teach others along the way. They could be a Chef, a Housekeeper, a Gardener, an Accountant, or a Therapist... the list is endless.	This person is someone who absolutely knows their stuff, they are passionate about their role and the business. They have gained the skills and experience to do their job and show huge pride in delivering their job to the best of their ability, never settling for second best. The job they do is their passion, and they love to share this with others and look to constantly improve even further on their expertise.
Eye for Quality	This person delivers a first-class service in all that they do, with a right first-time mentality. They encourage and maintain consistently high standards and attention to detail we pride ourselves on.	This person is passionate about quality, they strive to achieve their best at all times and actively encourage great standards. They will challenge the status quo or a drop in standards and always working to make things better.
Warm Hospitality	This person really understands what warm hospitality is about and always wants and delivers the best for their customer, whether it be internal or external.	This person continuously provides exceptional levels of customer service, always with true warmth and honesty. Someone who is willing to go the extra mile to create a unique guest experience or could be someone who embraces warm hospitality in their interactions with other team members in how they support those around them.
Innovation	An innovator who stands out from the crowd, inspires creativity, and helps us stay ahead of the curve	This person/team may have suggested or introduced an initiative that moves the business forward in any way, either service related, commercially or with our people
Best Investment	This person or team has played a key role in maximising the impact of an investment within their property or area. Through careful planning, strong execution and a focus on long-term value, they have helped enhance the guest experience, improve performance and raise overall standards.	This person or team may have successfully led, supported or championed a refurbishment or investment project, ensuring it delivered the greatest possible benefit to the business. By fully maximising the opportunities created by the investment, they will have embedded improvements into day-to-day operations, delivering measurable enhancements in quality, guest satisfaction, team engagement and commercial performance.
Community Hero	This person or team is a passionate supporter of a community, selflessly thinking of others before themselves.	This person or team of people go out of their way to support their local community. This could be in a number of ways – they could be a fund raiser; they could be out and about supporting people in the community or they could run local community teams. This is somebody who is passionate about Thwaites being part of the community and place they are in.